

# **PRIVACY POLICY**

The object of this privacy statement is to explain how Versatec Energy B.V. and its subsidiaries (hereinafter jointly referred to as "Versatec") use business and personal data and also which measures Versatec has taken to safeguard the privacy of personal data.

Here at Versatec we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

# **CONTACT DETAILS FOR VERSATEC**

Versatec Energy B.V., Korenmolenlaan 4, 3447 GG Woerden, The Netherlands Telephone: +31 348 437460 Website: www.versatec.nl

Mr. T. Marting is the Compliance and Privacy Officer at Versatec and can be contacted by e-mail via info@versatec.nl

## WHICH PERSONAL DATA WE PROCESS

Versatec processes your personal data if you have used our services and/or because you have provided us with the personal data in question. Versatec may process the following personal data pertaining to you, depending on which services and functionalities you use on our website:

- First name and surname;
- Address details
- Nationality
- Company information
- Position/title
- Telephone number
- E-mail address
- CVs, motivation letters and level of education

Versatec Energy B.V.

Address: Korenmolenlaan 4 NL-3447 GG Woerden Contact Details: +31 (0)348 437 460 info@versatec.nl Registration Details: Chamber of Commerce - 30125398 VAT - NL 050.67.911.B.01 Account Details: IBAN - NL37 RABO 0128544856 BIC - RABONL2U



- Linkedin profile
- Other personal data that you actively provide (by creating a profile on this website, in correspondence and by telephone, for example).

# WHICH SPECIAL AND/OR SENSITIVE PERSONAL DATA WE PROCESS

It is not the intention for our website and/or service to collect personal data about website visitors who are under the age of 16, except where Versatec has the consent of parents or guardians to do so. Given our inability to check whether a visitor is older than 16, we advise parents to be aware of the online activities of their children, which will prevent data about children being collected without parental consent. If you are sure that we have collected personal data about a minor without consent, contact us via info@versatec.nl and we will delete the information in question.

# WHICH PURPOSE WE PROCESS PERSONAL DATA FOR AND THE BASIS ON WHICH WE DO THIS

Versatec processes your personal data for the following purposes:

- The possibility to offer items via our websites and to utilise the functionalities and services on our websites;
- To be able to contact you for any vacant applications or other job opportunities at Versatec;
- To be able to process and maintain your application;
- To be able to process a complaint from your company, or a response to a complaint, and to approach you about a complaint;
- To send (electronic) newsletters and/or post on the basis of subject/business line;
- To be able to call or e-mail you, if necessary for the provision of our services;
- To inform you of any changes to our services and products.

#### **AUTOMATED DECISION-MAKING OR PROFILING**



Versatec will not make decisions about matters that could have (far-reaching) consequences for people on the basis of automated processing operations. The decisions in question are those made by computer programs or systems, without the intervention of a human (a Versatec employee, for example).

#### HOW LONG WE RETAIN PERSONAL DATA

Versatec will retain your personal data no longer than strictly necessary to achieve the purposes for which it is collected.

## SHARING PERSONAL DATA

*Internally:* Versatec will only share personal data with Versatec employees who need it to do their work. All Versatec personnell have signed a confidentiality agreement

*Externally:* Versatec will only provide personal data to third parties and then only if necessary for the performance of our agreement with you or to comply with a legal obligation. If companies process personal data on our behalf, we enter into a data processing agreement with them to ensure that the same level of security and confidentiality is maintained in relation to the personal data in question. Versatec will continue to be responsible for processing operations in this situation.

Versatec will also provide personal data to external parties that are based in countries outside the European Economic Area. Versatec has entered into agreements with these external parties too, because of which the level of protection provided in relation to this data is the same as it would be in Europe. Within Versatec, binding company rules are in place to ensure that the same protection is provided for personal data at all Versatec locations, both within Europe and elsewhere.

## THE COOKIES, OR SIMILAR TECHNOLOGIES, USED BY US

Versatec only uses technical cookies, functional cookies and analytical cookies (so, no tracking cookies), which do not breach your privacy. A cookie is a small text file that is saved on your computer, tablet or smartphone when you visit our website for the first time. The cookies that we use are vital for the technical functioning of the



website and for your ease of use. They ensure that the website works properly and remember your preferred settings, for example. They also enable us to optimise our website. You can opt out of cookies, which means that cookies will not be saved any more, by changing your settings on your internet browser (for example, you can prevent your personal data from being used by Google Analytics by activating an opt-out plugin via <u>https://tools.google.com/dlpage/gaoptout</u>). You can delete all information saved previously via your browser settings too.

#### ACCESSING, CORRECTING OR DELETING DATA

You have the right to access, correct or delete your personal data. You also have the right to withdraw any consent you might previously have given for data processing and to object to the processing of your personal data by Versatec. Your right to data portability means that you can request us to send you, or an organisation of your choice, a computer file containing all of the personal data we have that pertain to you. Please send all personal-data access, correction, deletion and data-transfer requests and requests to withdraw your consent or object to the processing of your personal data to info@versatec.nl. To ensure that you are the originator of a request to access your personal data, always include a copy of your identity document with your request. To protect your privacy, always black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport) and your passport number and citizen service number (BSN). We will respond to your request as soon as possible, being within four weeks at the very latest.

#### HOW WE SECURE PERSONAL DATA

Versatec takes the protection of your data seriously and puts appropriate measures in place to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised changes. For example, we ensure that personal data is only accessible to individuals who need access to them, that access to data is protected and that our safety measures are evaluated on a regular basis. If you feel that your data has not been secured properly or if there are signs of misuse, please contact Versatec immediately via info@versatec.nl.



# **COMPLAINTS**

If you would like to submit a complaint to Versatec, please contact our Compliance and Privacy Officer via info@versatec.nl. If you are unable to resolve your complaint with our Compliance and Privacy Officer, you also have the right to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority (*Autoriteit Persoonsgegevens*). Submit your complaint via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteitpersoonsgegevens/tip-ons.

## **CHANGES TO THIS PRIVACY STATEMENT**

Versatec may update this privacy statement from time to time. All updates will be published on our website. Versatec will not use your data for other purposes without your consent.

You are advised to check this privacy statement on a regular basis, to ensure that you are aware of any updates issued.

#### **ENTRY INTO FORCE**

This (updated) privacy statement entered into force on 25 May 2018.